



TelePrEP Implementation Planning Tool

Questions for Program Managers about Equipment and Resources Needed to Provide TelePrEP

Device

In most cases, a smart phone, tablet, or personal computer is sufficient.

- Do you provide desktop or laptops?
- Will providers be using any other computer or device at any time?

Internet / Cellular Service

You will need to be *connected*. Depending on where you are physically located you may have access to the following options:

- Cellular Service: Your phone's cell service (e.g., Verizon, AT&T)
- Internet: Wired or wireless (WiFi)
- Satellite: Services will depend on the vendor's coverage

Software or App

You may have a telemedicine platform associated with your EMR software provider, check with your EMR provider to find out details. If you have no existing platform:

- Join an existing telemedicine platform (see attached Telemedicine Platform Decision Matrix)
- Build your own platform – not quick or easy

* Know how to work around burner phones or when the software is not capable

Camera

If your work smart phone, tablet, or computer has a camera:

- Is the camera enabled to work on your work internet network?
- Are you able to use it while in the EMR?
- Do the providers know what to do if they have technical issues?

* If your device does not have a camera, you will need a compatible webcam to use with your device

Microphone

If your smart phone, tablet, or computer has a microphone, try it. Is the sound quality adequate?

- Is the microphone enabled on your work internet browser?
- If your device does not have a microphone, you will need a compatible microphone to use with your device
- Do you have a backup option already provided to the client in case communication is lost?

Audio

- Does your smart phone, tablet, or computer have a speaker?
- Is the area you will be working in private enough to use the speaker?
- Can you use headphones with your device?
- Are you prepared to troubleshoot the patient hearing you or providing an interpretive translation in real time?

* If your device does not have a speaker or headphones, you will need to find a compatible audio device.

Audio-video/ Texting / Email

Would you be willing to accept still pictures from clients?

- If yes, will you be able to do this through your TelePrEP platform? (see attached Telemedicine Platform Decision Matrix)

Are you open to receiving texts / emails?

- If yes, will you be able to do this through your TelePrEP platform? (see attached Telemedicine Platform Decision Matrix)

* Considerations: best video use, how to avoid losing video completely, sending pictures, implementing chat, etc.



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